

# February 2015 Newsletter

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# EDC and SBDC to host Export Workshop March 19 and 20



## **Recent Happenings**

Participated in video presentation about data centers and the economic impact in Central Washington

Began coordination with Inland Northwest Aerospace Coalition for more visibility to Grant County

Met with City of Mattawa on potential SIP road project for Government way

Reserved booth space and attendee badges for RECon 2015

Held bi-annual Grant County Ports Meeting at the Port of Ephrata

Toured Grant County with Brian Young, Washington State's Cleantech Sector Lead

Attended WEDA Legislative Conference in Olympia, WA

Small to medium Washington business enterprises looking to generate sales to new markets will benefit from a seminar offered by the Washington Small Business Development Center and the Grant County EDC. The seminar will be held on March 19 & 20 from 8 a.m. to 4:30 p.m. each day at the Columbia Basin Technical Skills Center, 900 E Yonezawa Blvd.

Vern Jenkins, WSBDC International Trade Specialist, will be teaching the seminar. . Assisting is Allan Peterson CGBP. Statewide the WSBDC has two Export Readiness Centers that focus on training and advising new-to market and new-to export companies interested in expanding their international sales or entering international

markets.

The seminar will cover: The basics of export readiness and market fit analysis using market research; Keys to market selection; Financing tools and available resources with reliable methods of payment; Best Practices in shipping and logistics; Basics of an Export Business Plan; Intellectual property and trademarks; SWOT Analysis of your market position (strengths, weaknesses, opportunities and threats). The cost of this two day seminar is only \$50.00 per person. Please register online at <a href="http://wsbdc.org/event/export-readiness-seminar/">http://wsbdc.org/event/export-readiness-seminar/</a>

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# Spotlighting a Small Business Development Client



SOAP LAKE, Wash. – If a movie is ever made of Mary Lou Langley's life, her Washington Small Business Development Center (SBDC) business advisor just might have a crack at best supporting actor.

OK ... the actor playing husband Travis
Langley might have the edge there, but the
SBDC will get some serious screen time, too.
Langley has created Washington's first stateapproved vocational college especially for
equine massage, and she did it while battling
blindness, cancer, debilitating back pain and
Lyme disease.

To no one's surprise, there's a horse at the center of this story – Okie Dokie Colonel.

#### Remarkable accomplishment

Langley's journey – from becoming an equine massage therapist to earning a human massage therapy license to opening Langley Equine Studies – has been a long one. But it has brought her where she wants to be: owning a home-based business with growth potential that she can pass on to her daughters ... and loving what she does. Equine massage college owner Langley, center, works with a miniature pony. She is quick to say she had help along the way, including her husband and friends who helped her set up an accounting system, edit her website and learn to manage Excel documents. But others are just as quick to say that what she has accomplished is

remarkable.

"There was no model for what Mary Lou wanted to create," said Allan Peterson, a certified business advisor with the SBDC in Moses Lake. "She had to create it all from scratch." Peterson, though, was both advisor and advocate from the beginning. "I don't know if I would have been able to do this without Allan," Langley said.

#### Comrades in suffering, recovery

Langley was a 31-year-old mother of three young children when Okie Dokie Colonel came into her life. At the time she was coping well with macular degeneration in her right eye, and riding the high-spirited quarter horse was a welcome break from other responsibilities. But when her left eye started to fail in 1997, the future suddenly seemed bleak.

"I felt isolated, alone, trapped," she said. "I was angry."

But she made time to get back on her horse, if only for a few minutes at a time: "Riding gave me moments when I felt freedom," she said.

But it was freedom coupled with fear. Colonel was a "hot rod," she said, and the sight of a fluttering butterfly could cause him to bolt from one side of the road to the other in a millisecond. Langley could no longer see the butterfly; in fact, she could no longer see the road.

At first she simply rode around the driveway, but gradually she was able to once again head out on trails near her home.

"Being on Colonel took me to a different place," she said. "It gave me confidence and made me feel I could get my life back."

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#### Working through the pain

A few years later Colonel came up lame. Experts told Langley he would be crippled within five years, but she refused to accept that prognosis either. She began investigating alternative therapies, and that's when she discovered equine massage.

"It's so empowering to realize that you can be part of helping an animal feel better," she said. "They behave dramatically differently when they are no longer in pain. Their personalities can change completely."

Langley knows about pain. The blindness, she said, is "old news" and she has learned to deal with it. More recent health issues have included a bout with cancer, back surgery for debilitating pain that made walking nearly impossible and a 2014 diagnosis of Lyme disease. "When you don't feel good it is hard to keep putting one foot in front of the other emotionally, mentally and physically," she said. "Doing all this work to start the school while being so sick doesn't make sense, but I just kept plugging away and, with support, it finally materialized."

#### Open for business since September

Langley Equine Studies received state approval in September and immediately began accepting students at the family's 20-acre ranch. While the focus is on educating students to become state certified equine massage practitioners, students can also take classes in alternative therapies or enrichment such as rodeo pageant competition, dressage and general equitation.

Langley's daughters, Catrina and Ruby, and daughter-in-law Danielle – all accomplished equestrians and former rodeo competitors – are instructors as well.

#### Help to wade through paperwork

Langley first began meeting with the Washington SBDC's Peterson in 2011 to discuss issues related to her own equine therapy practice and another home business creating custom rodeo wear. When she started thinking about creating a school, Peterson was one of the first people she contacted.

The Washington SBDC provides no-cost, confidential, one-to-one advising for small business owners who want to start, grow or transition their businesses. It is supported by the U.S. Small Business Administration, Washington State University and other institutions of higher education and economic development. Peterson's work is also supported by the Economic Development Council of Grant County.

Even with ongoing support, Langley's task was enormous. Washington State is the first state in the country to require 300 hours of training at a state-approved vocational school for people who want to become equine massage practitioners. (People who already possess a license for human massage need only complete 100 hours.) Because she was the first to create such a school, there was no road map to follow.

She worked for more than two years with the Washington agencies on health, massage, services for the blind, education and workforce training to get the necessary paperwork filed and approved. Early on, she said, she got an email from the workforce board with 14 separate attachments on how to start a school. "It was overwhelming," she said, "and that was just the beginning. I had mountains of paperwork from all of the agencies I had to work with."

giving up.

"When I would get like that, I would call Allan," she said. "He'd prop me back up and I'd take another go at it."

#### From one horse to dreams fulfilled

Together, Langley and Peterson worked on her business plan, financial statements and business systems. They discussed how she could cast a wide net for students, knowing she'd have to draw from outside Grant County to keep her business viable. When Langley had doubts, Peterson urged her to stay the course: "He told me to do what was in my own heart and make my own way," she said.

What's in Langley's heart is to help people learn how to help their horses through touch. Last fall, she said, two students were working on Colonel when suddenly they saw the connection between what they were doing with their hands and Colonel's obvious, dramatic response. "It was like a light bulb went off in their eyes," Langley said. "It was an 'Aha' moment for them. They were grinning from ear to ear."

Nearly 15 years after he was given a grim prognosis, Okie Dokie Colonel is still going strong. And so is Langley.

"I hope my story will encourage others to go for their dreams, try hard and not give up," she said. "I never intended to be a massage therapist or open an equine studies school. That's the direction my life went because of one horse."

For more information about Langley Equine Studies, see <a href="http://www.langleymassage.net/">http://www.langleymassage.net/</a>.

#### Contacts:

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# Northwest Aerospace Alliance holds Annual Conference

Lynwood, WA – The Pacific Northwest
Aerospace Alliance (PNAA) held the 14<sup>th</sup>
Annual Aerospace Conference on January
10-12. The Port of Moses Lake and the
Grant County Economic Development
Council helped sponsor the "Washington
Lounge" at the conference with Choose
Washington.



The Boeing paint buildings in Everett, WA

Emily Braunwart, Business Recruitment Manager at the EDC and Richard Hanover, Director of Business Development for the Port of Moses Lake, both attend the show. "It was great to be able to sit down at a table with the companies who are making such a difference in this industry." Said Hanover.

The conference featured a business expo with many aerospace suppliers and a whole slate of networking times and talks from speakers in the industry. Subjects ranged from the future of aerospace, to companies who have made a large impact on the industry, to new trends such as "rightshoring."

Rightshoring is the term many aerospace companies are using for investments of supply chains in United States. Previously companies would choose the lost cost, low wage regions like Asia for these supply chains. With this change in methodology, the Pacific Northwest may see greater actives in aerospace manufacturing.

Braunwart also to toured the Everett Boeing facility where they manufacture the new Boeing 777x. "It was fascinating to see how similar but different the manufacturing of the alumni and carbon fiber planes are," said Braunwart. "There is so much potential for new industry's to support the aerospace industry to locate in Grant County."



# Register Today!

# March 20, 2015

In the Masto Conference Center at Big Bend Community College

Social Hour: 5:30 pm—Dinner 6:30pm

Cost: \$60 per person or \$440 for a table of 8

Register at: grantedc.com/about/events/annual-banquet or call 764-6579





# Partners & Investors

#### Founders Circle (\$75,000+ up)

**ASPI** Group City of Moses Lake City of Quincy **Grant County Grant County PUD** Port of Moses Lake Port of Quincy

## Platinum <u>Division</u> (\$50,000-\$74,999)

Central Terminals LLC Columbia Basin Herald Microsoft Corporation Samaritan Healthcare Washington Trust Bank Yahoo!

### Gold Division (\$25,000-\$49,999)

Chemi-Con Materials Confluence Medical Genie Industries Hayden Homes McKinstry Co., LLC

## Silver Division (\$15,000-\$24,999)

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#### **Bronze Division (\$2,500-\$14,999)**

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#### **Bronze Division Continued**

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Center

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North Central Washington Fence **Northland Communications** 

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Pillar Rock Grill/Moses Lake Golf Club Polhamus Heating & Air Conditioning

Port of Coulee City Port of Hartline Port of Royal Slope Port of Seattle Port of Warden

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Tommer Constructions Co., Inc. Tommer Equipment Co., Inc. Total Employment & Management (TEAM)

#### **Bronze Division Continued**

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